

PUPPY/SMALL DOG SHIPPING REQUIREMENT/FEEES

With

R and R Service Ventures, LLC

(Dr. Robin L. Taylor; 850-527-7265)

PLEASE NOTE: While we will ship a puppy as long as we believe the puppy will remain safe/comfortable through his/her journey, we HIGHLY recommend you come to us to pick up your puppy for the following reasons:

1. While we try very hard to determine what characteristics/personality you are looking for and our desire is to match you up with the “perfect” puppy for you, we simply aren’t you. A picture/video may be worth a 1,000 words, but it isn’t the same as you personally interacting with “your” puppy before your purchase him/her.
2. Shipping a live animal is stressful on all parties involved—shipper, animal, and receiver. If anything goes wrong, anywhere along the process, the animal can be stranded for an extended period of time. Bad weather conditions at either end can cause repeated “no goes” with much time/money lost. Additionally, both the shipper and the receiver can incur unexpected fees from the airline if the receiver is delayed when picking up the animal (after 4 hours, they send the animal to a local veterinarian and/or ship the animal back to the shipper).
3. The requirements for shipping an animal via Delta Dash Service (the only pet shipping service in our area) are both cumbersome and expensive.
 - a. The required travel health certificate is only good for 10 days; if weather conditions are not appropriate during that time-frame, the health certificate must be re-accomplished (\$100 each time).
 - b. The airline has very strict requirements for the travel crate and accessories that must accompany the animal (all crates must be airline approved, have approved absorbable bedding, and have attached food and water bowls—all sold separately). Additionally, we will not ship a puppy without a chew toy and a stuffed animal for comfort.
 - c. The shipper incurs significant additional labor such as taking the animal to a veterinary hospital for travel certification, securing and preparing appropriate travel documents and travel accessories (crate and supplies), and physically getting the animal to the airport/processed so it can board the plane.
 - d. The shipper incurs significant additional expenses traveling to/from the veterinary facility, pet stores, and airport (to include parking fees) and purchasing all the travel accessories.
4. With that said, if you choose to ship a puppy with us:
 - a. **You will be responsible** for making the flight arrangements with Delta Dash service (1-800-352-2746; prompt #3-“live cargo”, and prompt #1-“domestic”). (Shipper information is: Robin L. Taylor 2902 Airport Rd. Panama City, FL 32405 Ph: 850-527-7265) NOTE: For most locations in the USA, the airline fee will be approximately \$325.00. **You will be responsible** for PRE-AUTHORIZING payment with your credit card when you make the reservation (NOTE: Delta will NOT charge your credit card until the animal is actually shipped. Also, PLEASE ask them to keep your credit card on file until AFTER the dog has been shipped.)

- i. Prior to booking: You MUST coordinate shipment dates with us so we can ensure the appropriate health documents can be accomplished within the 10 day limit and we are able to get your “baby” to the airport at the appropriate time.
 - ii. You MUST provide us with all of your contact information (Name/Address/Phone), the Delta Dash reference # and flight information prior to shipping date or Delta will NOT let us put your “baby” on board.
 - b. **You are responsible** for paying us “in full” prior to the pet being shipped. This includes:
 - i. Full price of dog.
 - ii. \$100 for Official Certificate of Veterinary Inspection for Interstate Movement of Dogs, Cats, and Other Non-Livestock Species.
 - iii. \$100 for airline approved crate (small size; larger crates are more expensive), travel food/water, travel food/water containers, approved bedding materials, chew bone, and stuffed animal.
 - iv. \$100 for shipper administrative and travel time/expenses.
 - v. \$10/day boarding if you choose to leave the puppy/dog with us after the age of 10 weeks (12 weeks for Tea Cup puppies) for your convenience. NOTE: If the delay is a result of our constraints (ex. We couldn’t get the dog in for his/her health certificate), the boarding fee does NOT apply.
 - c. Payment options: (Please accept our apologies, but we do not offer credit card services.)
 - i. Bank/personal check or money order written to R and R Service Ventures, LLC for price of dog PLUS \$300 for our portion of shipping expenses and any boarding fees. NOTE: If a personal check is used, we will not ship the pet until our bank confirms the check has been cleared by your bank. PLEASE ensure you annotate that payment is for full cost of puppy (breed and date of birth) PLUS breeder’s shipping/boarding fees for your records.
 - ii. If time is short, it is possible to wire transfer money to our business account. This requires coordination with us so we can “be there” by phone when you go to your bank. We would provide our routing/account information directly to the bank officer. PLEASE ensure your bank record reflects that the wire transfer is for full cost of puppy (breed and date of birth) PLUS breeder shipping/boarding fees for your records.
5. As described above, shipping a dog will cost you about \$625 (\$300 payable to us, and about \$325 to the airlines). If you choose to go this route, we will do our very best to ensure your new baby is delivered to our airport in excellent health, freshly bathed/groomed, and has everything they need in their crate to be as comfortable as possible.
6. Please feel free to contact me at 850-527-7265 if you need additional clarification on this matter.

Respectfully,

Robin L. Taylor